

October 19, 2011

I am happy to announce that you are now part of a national community of surgery centers using Lighthouse on a daily basis to manage the revenue cycle and empower collectors through workflow automation. We are eager to announce our latest customer enhancements to Lighthouse:

- **Supply Reporting.** You will have the ability to view itemized supply lists via the workflow module, or view aggregate analytical data through the management reporting module. Look for the new link in the upper right hand corner of the case details page to view itemized supply lists, and the new report titled Supply Reporting Overview under the management reports menu. Both will be available early next week.
- **Provider Productivity Report.** This will allow you to run one report and know every procedure billed out of your facility by provider for a specified time period. This eliminates the need to research one provider at a time and load them into a spreadsheet for month end reports. There will also be links from this report giving you the ability to quickly drill down further into the details. Look for this under management reports later this week.

I will end by reiterating our commitment to provide you with exceptional customer service. I urge you to reach out to me, or any LaClaro staff member, whenever you see an opportunity for us to better support you.

Sincerely,
Michael Cipoletti
Director of Client Services

P.S. We will be exhibiting at the Becker's ASC conference in Chicago (October 27 & 28). If you are attending, please stop by our booth (#33).